

# Swinomish Casino & Lodge- *Phonelist*

## CEO

BROCK HOCHSPRUNG CEO 1603

## ADMINISTRATION

ROBERT THOMAS ADMINISTRATIVE OFFICE MGR 1674  
 GEORGE COLLMAN DATA ANALYST 7921  
 PAMELA COOK ADMINISTRATIVE ASST 1622  
 MELISSA BOBB ADMINISTRATIVE CLERK 1628  
 FAX - MR THOMAS (360)588-3807

## ACCOUNTING

DONNA BLOOM ACCT MGR 1604  
 BRENDA HANNAMAN GL SPECIALIST 3784  
 BRIAN SOLOMON REV AUDITOR 7911  
 DAVID RIBEIRO SENIOR A/P SPECIALIST 1636  
 DIANE ROWE SOFT COUNT SUPERVISOR/REV AUDITOR 3794  
 JANEL CAYOU PAYROLL A/P SPECIALIST 1664  
 JACLYN CERVANTES REV AUDITOR 3789  
 KATRINA MANNING REV AUDITOR 7897  
 LINDA MAARHUIS PURCHASING AGENT 1648  
 LOU JOHNSON COMPLIANCE SPECIALIST 1679  
 LOURDES ALEJO GL SPECIALIST 1629  
 MITCHELL BOLO REV AUDITOR 3787  
 SHELIA TUFF SPECIAL PROJECTS/SR REV AUDITOR 1625  
 VALERIE PEDERSEN SENIOR PAYROLL SPECIALIST 1640  
 SOFT COUNT (THE ROOM) 3778  
 ACCT OFFICE SPACE 1661

## CASH CAGE

KATIE DECOTEAU PC/CAGE/VALET MGR 1669  
 CAGE MAINBANK 3792  
 CAGE SUPERVISOR 1673  
 CASHIER STATION 1 3764  
 CASHIER STATION 2 3786  
 EMP COUNT ROOM 3782

## CASINO HOSTS

KEVIN MATTHEWS HOST MGR 1652  
 ALMA ALEJO CASINO HOST 7904  
 MARIA IGNACIA CASINO HOST 3520  
 HAILEY JACOBS CASINO HOST 7916  
 NIC MAGSAYO CASINO HOST 3518

## FACILITIES

GREG DOUGLAS FACILITIES DIRECTOR 1641  
 CHRISTINA BENJAMIN FACILITIES COORDINATOR 3771  
 FACILITIES TECH 1633  
 FACILITIES ON DUTY CELL (360)661-7761  
 COMMAND CENTER 1667

## FOOD & BEVERAGE

ED HEALY F&B DIRECTOR 3766  
 AJ BOULANGER EXECUTIVE CHEF 1649  
 ALLISON SCHUH / JACOB MCGOWAN WAREHOUSE RECEIVING 3512  
 RECEIVING/KITCHEN DUTY PHONE (360)982-8070

**13MOONS**  
 DAN VAN NORMAN CHEF / MANAGER 3524  
 13moons BAR 3522  
 13moons HOSTESS STATION 3525  
 13moons KITCHEN 3641  
 13moons SERVICE STATION 3521

**BANQUET**  
 BANQUET & EVENT MGR 1646  
 BANQUET SERVICE KITCHEN (360)542-7925

**CARVER'S CAFÉ/EDR**  
 BOBBIE NUZUM CARVER'S CAFÉ UNIT MGR 3511  
 BEN MILES CARVER'S CAFÉ ROOM CHEF 3652  
 CARVER'S CAFÉ/SUPERVISORS 3511  
 CARVER'S CAFÉ HOST 3638  
 EMPLOYEE BREAK ROOM 3775

**EDR TEAM MEMBER SUPPORT (TEAM MEMBER LUNCH ORDERS) 3650**

**CASINO BARS**  
 JAMI YOUNG CENTER BAR/SPORTS BAR & GRILL UNIT MGR 7898  
 NATHAN THORSVIK SWINOMISH SPORTS BAR & GRILL ROOM CHEF 3652  
 CENTER BAR SUPERVISORS 3530  
 CENTER BAR 3648  
 SWINOMISH SPORTS BAR & GRILL 3785  
 SPORTS BAR & GRILL HOSTESS TO GO ORDERS 3774

**FOOD COURT**  
 AMY GLEASON FOOD COURT UNIT MGR 3806  
 FATBURGER 3646  
 MANCHU WOK 3647  
**MOKA JOES COFFEE TO GO ORDERS 3633**

## HUMAN RESOURCES

RENETH HILLS HR DIRECTOR 1658  
 CHRISTINA ADAMS SR BENEFITS SPLST/TRIBAL LIASON 1656  
 PAULA MELSBY HR GENERALIST 1642  
 KAYLYN HANSEN HR ASSISTANT 3777  
 FAX - HR OFFICE (360)299-1677

## INFORMATION TECHNOLOGY

JIM COLE IT MGR 1660  
 SAM SHINN NETWORK ADMINISTRATOR 1662  
 IT HELP DESK 3762  
 IT DUTY LINE CELL (360)630-6324

## LODGE

AMANDA CALL DIRECTOR OF LODGE OPERATIONS 3701  
 MANDI NIELSEN FRONT OFFICE MGR 1630  
 FRONT DESK SUPERVISORS STATION 7914  
 FRONT DESK STATION 1 3516  
 STATION 2 3515  
 STATION 3 3517  
 MAIN OPERATOR/PBX 2311  
 RESERVATION STATION 1 3691  
 STATION 2 3692  
 STATION 3 3707

FRONT DESK SUPERVISORS CELL (360)333-9630  
 LOCAL (360)588-3600  
 TOLL FREE (855)794-6563

## LODGE SALES

SARAH NELSON LODGE SALES MGR,EVENTS,GROUP 3705

## LODGE HOUSEKEEPING

BARBARA ROHMAN DIRECTOR OF HOUSEKEEPING 3704

## MARKETING

JUMADA SCHWINDEN DIRECTOR OF MARKETING 1607  
 ISAAC HUNTINGTON MARKETING ANALYST 3799  
 MIRASOL KNUTZEN PROMOTIONS SPECIALIST 1624  
 OLGA CAMENZIND LEAD PROMOTIONS ASST 3637  
 JESSICA NOSTE MARKETING COORDINATOR 1637  
 JENNIFER WEEDEN MARKETING ASST 3657

## DIGITAL MARKETING

RAIN RUH DIGITAL MARKETING MGR 7903  
 MARY KELLEY DIGITAL CONTENT STRATEGIST 1663  
 AMANDA SKALABRIN DIGITAL MARKETING COORDINATOR 1659  
 KORISSA BARTOK DIGITAL MARKETING ASST 7913  
 WESLEY HOLBOY VIDEOGRAPHER 7912  
 MARKETING INTERNS 3796

## GRAPHICS

TYREL COLWELL GRAPHIC DESIGNER 3655  
 SARA CASSIDY GRAPHIC DESIGNER 1610  
 IAN KNOX GRAPHIC DESIGNER 7922

## SIGNATURE REWARDS WELCOME CENTER

KATIE DECOTEAU SR/CAGE/VALET MGR 1669  
 ANGELA C., & BRITTANY C. SHIFT SUPERVISORS 3760  
 SIGNATURE REWARDS DIRECT LINE (360)588-3767 3767  
 SIGNATURE REWARDS DIRECT LINE (360)588-3793 3793  
 SIGNATURE REWARDS MAIN EXT 2312  
 COURTESY PHONE 3773  
 COVID DESK (FRONT) 7917  
 VALET STATION DIRECT LINE (360)588-3758 3758

## SLOTS

STEPHANY TUTTLE SLOTS DIRECTOR 1635  
 KUNNIZH FERMIN SLOT MGR 3768  
 JEN LESLEY SLOT PROJECT MGR 3653  
 GLENN STOLLE SLOT TECH MGR 1654  
 RICK H., PHILLIP M., ADA A., NORA B. SHIFT SUPERVISORS 7902  
 SLOT TECH 3779  
 SLOT JACKPOT ROOM 3797  
 SLOT SUPERVISORS CELL (360)630-1688  
 SLOT TECH CELL (360)661-3537

## SAFETY & SECURITY

LUCAS VILLARD SECURITY SHIFT SUP/SAFETY COORDINATOR 7901  
 SECURITY MGR 3703  
 SECURITY OFFICERS 3757  
 SECURITY SUPERVISORS 1612  
 SECURITY CONTROL STATION 1619  
 SECURITY SUPERVISORS CELL (360)630-0486

Please let us know if there is any new update! Thank you!

Email: pcook@swinomishcasino.com

## SURVEILLANCE

MARC EPP SURVEILLANCE MGR 7920  
 MICHELLE BREEDING SURVEILLANCE SUP 3645  
 MARK S. & STEVEN B. CCTV TECH 1665  
 SURVEILLANCE PRIMARY LINE 1 1609  
 SURVEILLANCE PRIMARY LINE 2 1615  
 SURVEILLANCE BACK UP LINE 2318

## SWINOMISH GOLF LINKS

SWINOMISH GOLF LINKS (360)293-3444  
 WADE IACOLUCCI GOLF DIRECTOR  
 JIM BOBB ASSISTANT GOLF MGR  
 MATT ATTERBERRY SUPERINTENDENT  
 JAMIE CARROLL ASSISTANT GOLF PRO

## TABLE GAMES

MYRTLE RIVAS TABLE GAMES MGR 1618  
 RAUL, MYRON, BRAD, JOEL, BRIAN, SHANNA SHIFT SUPERVISORS 1643  
 PIT A ROULETTE 3769  
 PIT B MIDDLE 3781  
 SHIFT SUPERVISORS CELL (360)630-1679

## TRIBAL GAMING AGENTS

RON WILLIAMS EXECUTIVE DIRECTOR 1611  
 MICHELLE BUSE EXECUTIVE SECRETARY 1639  
 BEN LaPOINTE COMPLIANCE 7899  
 LAURA FERGUSON TGA AUDITOR 7908  
 TGA AGENT 1606  
 TGA SOFT COUNT 7907

## TGA LICENSING

MONICA TATE 3761

## INFORMATION

### CONFERENCE ROOMS

HOSPITALITY RM POLY COM (360)299-1626  
 HOSPITALITY ROOM (360)588-3528  
 INTERVIEW ROOM (360)588-3658  
 SWINOMISH RM POLY COM (360)299-1645  
 SWINOMISH ROOM (360)299-1675  
 TRAINING ROOM (360)588-3654  
 WA WALTON EVENT CENTER (360)542-7912

### FAXES

ACCOUNTING FAX (360)299-1653  
 ADMIN FAX (360)299-1600  
 CASINO HOST FAX (360)299-1617  
 F&B/SLOTS FAX (360)299-1620  
 HUMAN RESOURCES (360)299-1677  
 LICENSING FAX (360)299-1651  
 LODGE FAX (360)588-3700  
 SECURITY FAX (360)299-1647  
 SLOT TECH FAX (360)299-1671  
 SURVEILLANCE FAX (360)299-1614  
 TGA FAX (360)299-1602

### OUTLET

CHEVRON GAS STATION (360)299-2394  
 MOKA JOE OUTLET (360)588-3459  
 PACIFIC BLANKET TRADING POST (360)293-5632  
 SALISH COAST CANNABIS (360)588-2760  
 SWINOMISH MARKET & DELI (360)293-7272  
 SWINOMISH TRIBAL COMMUNITY OFFICE (360)466-7200  
 SWINOMISH TRIBAL POLICE DEPT (360)588-3656  
 THE COFFEE POINT (360)466-7358  
 TOBACCO OUTLET (360)466-7358

### SERVICE MISSION

*To have the friendliest, most courteous and best trained multi-cultural team members, who are pledged to excellence and dedicated to delivering the finest service, quality and value to ALL guest.*

### CORE VALUES PRIDE

Positivity - Positive attitude  
 Responsibility - Know your job duties  
 Integrity - Be accountable and honest  
 Dependability - Be coachable and flexible  
 Efficiency - Make the best of your time

### SERVICE STANDARD The S.W.I.N Way

**Smile**  
**Welcome**  
**Interact**  
**Never Say NO**

**DIAL 299 + EXT# (1600+)**  
**DIAL 588 + EXT# (3400+)**  
**DIAL 542 + EXT# (7800+)**

8/17/2020 @ 2PM