

Swinomish Casino & Lodge- Phonelist

CEO / ADMINISTRATION		
BROCK HOCHSPRUNG	CEO	1603
ROBERT THOMAS	ADMINISTRATIVE OFFICE MANAGER	1674
GEORGE COLLMAN	DATA ANALYST	7921
PAMELA COOK	ADMINISTRATIVE ASSISTANT	1622
ADMINISTRATIVE CLERK		1628
FAX - MR THOMAS		(360)588-3807

CASH CAGE SIGNATURE SERVICES		
KATIE DECOTEAU	SR/CAGE/VALET MANAGER	1669
CAGE MAINBANK		3792
CAGE SUPERVISOR		1673
CASHIER	STATION 1	3764
CASHIER	STATION 2	3786
EMP COUNT ROOM		3782

CASINO HOSTS		
KEVIN MATTHEWS	HOST MANAGER	1652
JENNIFER WEEDEN	CASINO ADMINISTRATIVE HOST	7916
MARIA IGNACIA	CASINO HOST	3520
NIC MAGSAYO	CASINO HOST	3518
ALMA A / MADISON K	CASINO HOST	7904

FACILITIES		
JOSEPH TORO	DIRECTOR OF FACILITIES	1641
CHRISTINA BENJAMIN	FACILITIES COORDINATOR	3771
FACILITIES TECH		1633
FACILITIES ON DUTY	CELL (360)661-7761	
COMMAND CENTER		1667

FINANCE		
JOE SWORTZ	DIRECTOR OF FINANCE	3703
BRENDA HANNAMAN	GL SPECIALIST	3784
DAVID RIBEIRO	SENIOR A/P SPECIALIST	1636
DIANE ROWE	SOFT COUNT SUPERVISOR/REV AUDITOR	3794
JANEL CAYOU	PAYROLL A/P SPECIALIST	1664
JACLYN CERVANTES	REVENUE AUDITOR	3789
KATRINA MANNING	REVENUE AUDITOR	7897
KEITH KRETCHMAN	REVENUE AUDITOR	1601
LINDA MAARHUIS	PURCHASING AGENT	1648
LOU JOHNSON	COMPLIANCE SPECIALIST	1679
LOURDES ALEJO	GL SPECIALIST	1629
SHELIA TUFF	SPECIAL PROJECTS/SR REV AUDITOR	1625
VALERIE PEDERSEN	SENIOR PAYROLL SPECIALIST	1640
SOFT COUNT (THE ROOM)		3778
ACCT OFFICE SPACE		1661

FOOD & BEVERAGE		
ED HEALY	DIRECTOR OF F&B	3766
AJ BOULANGER	EXECUTIVE CHEF	1649
ALLISON SCHUH / JACOB MCGOWAN	WAREHOUSE RECEIVING	3512
RECEIVING/KITCHEN (Duty Phone)		(360)982-8070
13MOONS		
NICK COLWELL	13moons/BANQUET MANAGER	1646
DAN VAN NORMAN	CHEF DE CUISINE	3524
13moons BAR		3522
13moons HOSTESS STATION		3525
13moons KITCHEN		3641
13moons SERVICE STATION		3521

BANQUET		
NICK COLWELL	BANQUET /13moons MANAGER	1646
BANQUET SERVICE KITCHEN		(360)542-7925
CARVER'S CAFÉ/EDR		
BOBBIE NUZUM	CARVER'S CAFÉ UNIT MANAGER	3511
BEN MILES	CARVER'S CAFÉ ROOM CHEF	3652
CARVER'S CAFÉ/SUPERVISORS		3511
CARVER'S CAFÉ HOST		3638
EMPLOYEE BREAK ROOM		3775

EDR TEAM MEMBER SUPPORT		
LUNCH ORDERS		3650
CASINO BARS		
MICHAEL LEWIS	BEVERAGE MANAGER	7898
NATHAN THORSVIK	SPORTS BAR & GRILL ROOM CHEF	3652
CENTER BAR SUPERVISORS		3530
CENTER BAR		3648
SWINOMISH SPORTS BAR & GRILL		3785
SPORTS BAR & GRILL HOSTESS	TO GO ORDERS	3774
FOOD COURT		
AMY GLEASON	FOOD COURT UNIT MANAGER	3806
FATBURGER		3646
MANCHU WOK		3647

MOKA JOES COFFEE		
TO GO ORDERS		3633

HUMAN RESOURCES		
RENETH HILLS	DIRECTOR OF HUMAN RESOURCES	1658
CHRISTINA ADAMS	SR BENEFITS SPLST/TRIBAL LIASON	1656
PAULA MELSBY	HR GENERALIST	1642
KAYLYN HANSEN	HR ASSISTANT	3777
FAX - HR OFFICE		(360)299-1677

INFORMATION TECHNOLOGY		
AARON LOSIK	IT MANAGER	1660
SAM SHINN	NETWORK ADMINISTRATOR	1662
IT HELP DESK		3762
IT DUTY LINE	CELL (360)630-6324	

LODGE		
AMANDA CALL	DIRECTOR OF LODGE	3701
DANELLE SCHEFFLER	FRONT OFFICE MANAGER	1630
FRONT DESK SUPERVISORS	STATION	7914
FRONT DESK	STATION 1	3516
	STATION 2	3515
	STATION 3	3517
MAIN OPERATOR / PBX		2311
RESERVATION	STATION 1	3691
	STATION 2	3692
	STATION 3	3707
FRONT DESK SUPERVISORS	CELL (360)333-9630	
LOCAL		(360)588-3600
TOLL FREE		(855)794-6563
LODGE HOUSEKEEPING		
BARBARA ROHMAN	HOUSEKEEPING MANAGER	3704
LODGE SALES		
SARAH NELSON	LODGE SALES MANAGER /EVENTS/GRUP	3705

MARKETING		
JUMADA SCHWINDEN	DIRECTOR OF MARKETING	1607
RAIN RUH	MARKETING MANAGER	7903
ISAAC HUNTINGTON	MARKETING ANALYST	3799
MARY KELLEY	MARKETING CONTENT STRATEGIST	1663
AMANDA SKALABRIN	DIGITAL MARKETING SPECIALIST	1659
HENRY HURD	MARKETING SPECIALIST	7913
RACHEL ANDERSON	MARKETING ASSISTANT	1624
SKYE STUCKEY	LEAD PROMOTIONS ASSISTANT	3637
TYREL COLWELL	GRAPHIC DESIGNER	3655
JULIE MILLER	GRAPHIC DESIGNER	1610
IAN KNOX	GRAPHIC DESIGNER	7922
WESLEY HOLBOY	VIDEOGRAPHER	7912

SIGNATURE REWARDS WELCOME CENTER		
KATIE DECOTEAU	SR/CAGE/VALET MANAGER	1669
ANGELA CROSSLEY	SHIFT SUPERVISOR	3760
SIGNATURE REWARDS	DIRECT LINE (360)588-3767	3767
SIGNATURE REWARDS	DIRECT LINE (360)588-3793	3793
SIGNATURE REWARDS (Main Extension)		2312
COURTESY PHONE		3773
COVID DESK (FRONT)		7917
VALET STATION	DIRECT LINE (360)588-3758	3758

SLOTS		
STEPHANY TUTTLE	DIRECTOR OF SLOTS	1635
KUNNIZH FERMIN	SLOT MANAGER	3768
JEN LESLEY	SLOT PROJECT MANAGER	3653
GLENN STOLLE	SLOT TECH MANAGER	1654
PHILLIP MORRIS	SLOT ASST MANAGER	7902
RICK, ADA, NORA	SHIFT SUPERVISORS	7902
SLOT TECH		3779
SLOT JACKPOT ROOM		3797
SLOT SUPERVISORS	CELL (360)630-1688	
SLOT TECH	CELL (360)661-3537	

SAFETY & SECURITY		
JOSE SALGADO	SECURITY MANAGER	3720
LUCAS VILLARD	SECURITY SHIFT SUP/SAFETY COORDINATOR	7901
SECURITY OFFICERS		3757
SECURITY SUPERVISORS		1612
SECURITY CONTROL STATION		1619
SECURITY SUPERVISORS	CELL (360)630-0486	

SURVEILLANCE		
MARC EPP	SURVEILLANCE MANAGER	7920
MICHELLE BREEDING	SURVEILLANCE SUPERVISOR	3645
MARK STRODE / STEVEN BEANS	CCTV TECH	1665
SURVEILLANCE MDF	SERVER ROOM	3713
SURVEILLANCE	PRIMARY LINE 1	1609
SURVEILLANCE	PRIMARY LINE 2	1615
SURVEILLANCE	BACK UP LINE	2318

SWINOMISH GOLF LINKS	
SWINOMISH GOLF LINKS	(360)293-3444
WADE IACOLUCCI	GOLF DIRECTOR
JIM BOBB	ASSISTANT GOLF MANAGER
MATT ATTERBERRY	SUPERINTENDENT
JAMIE CARROLL	ASSISTANT GOLF PRO

TABLE GAMES		
MYRTLE RIVAS	TABLE GAMES MANAGER	1618
RAUL, MYRON, BRAD, JOEL, BRIAN, SHANNA	SHIFT SUPERVISORS	1643
PIT 2	MIDDLE	3769
PIT 3	WEST END	3781
SHIFT SUPERVISORS	CELL (360)630-1679	

TRIBAL GAMING AGENTS		
RON WILLIAMS	EXECUTIVE DIRECTOR	1611
MICHELLE BUSE	EXECUTIVE SECRETARY	1639
BEN LaPOINTE	DEPUTY DIRECTOR	7899
WAYNE CAYOU	COMPLIANCE	1676
LAURA FERGUSON	TGA AUDITOR	7908
TGA	AGENT	1606
TGA	SOFT COUNT	7907
MONICA TATE	LICENSING AGENT	3761

INFORMATION	
CONFERENCE ROOMS	
HOSPITALITY RM POLY COM	(360)299-1626
HOSPITALITY ROOM	(360)588-3528
INTERVIEW ROOM	(360)588-3658
SWINOMISH RM POLY COM	(360)299-1645
SWINOMISH ROOM	(360)299-1675
TRAINING ROOM	(360)588-3654
WA WALTON EVENT CENTER	(360)542-7912

FAXES	
ACCOUNTING FAX	(360)299-1653
ADMIN FAX	(360)299-1600
CASINO HOST FAX	(360)299-1617
F&B/SLOTS FAX	(360)299-1620
HUMAN RESOURCES	(360)299-1677
LICENSING FAX	(360)299-1651
LODGE FAX	(360)588-3700
SECURITY FAX	(360)299-1647
SLOT TECH FAX	(360)299-1671
SURVEILLANCE FAX	(360)299-1614
TGA FAX	(360)299-1602

OUTLETS	
MOKA JOE OUTLET	(360)588-3459
PACIFIC BLANKET TRADING POST	(360)293-5632
SALISH COAST CANNABIS	(360)588-2760
SWINOMISH CASINO & LODGE	(888)288-8883
SWINOMISH GOLF LINKS	(360)293-3444
SWINOMISH MARKET AT THE CASINO	(360)299-2394
SWINOMISH MARKET AT THE LINKS	(360)299-7272
SWINOMISH MARKET AT THE VILLAGE	(360)466-3001
SWINOMISH TRIBAL COMMUNITY OFFICE	(360)466-7200
SWINOMISH TRIBAL POLICE DEPT	(360)588-3656
THE COFFEE POINT	(360)466-7358
TOBACCO OUTLET	(360)466-7358

SERVICE MISSION

To have the friendliest, most courteous and best trained multi-cultural team members, who are pledged to excellence and dedicated to delivering the finest service, quality and value to ALL guest.

CORE VALUES

PRIDE

Positivity - Positive attitude
 Responsibility - Know your job duties
 Integrity - Be accountable and honest
 Dependability - Be coachable and flexible
 Efficiency - Make the best of your time

SERVICE STANDARD	MONTHLY WELLNESS
The S.W.I.N Way	CHALLENGE
Smile Welcome Interact Never Say No	Join Us! 
DIAL 299 + EXT# (1600+) DIAL 588 + EXT# (3400+) DIAL 542 + EXT# (7800+)	

