

# Welcome to SWINOMISH CASINO & LODGE



## DEAR VALUED GUEST,

From all of us at Swinomish Casino & Lodge, welcome!

Whether you traveled across the country or just a few miles, we are honored that you have chosen to stay with us. We know travel can be overwhelming. However, we are confident we can help alleviate the stress by providing comfort and world-class service.

For your convenience, we have established a direct line to the front desk. To reach one of our highly trained and qualified guest associates, please dial "0" from your guest room phone. An associate is available 24/7 to answer any questions.

We invite you to explore a world of entertainment just steps from our front desk. Open daily from 8am to 2am, our casino features a large selection of slot machines, table games, and more. Experience the freshest flavors of the Pacific Northwest at our award-winning restaurant, 13moons. Root for your favorite team over delicious pub food at Swinomish Sports Bar & Grill, or indulge in classic American fare and all-day breakfast at Carver's Café. Swing by Fatburger or Manchu WOK for a quick meal, or grab a craft cocktail at Center Bar. Enjoy live performances throughout the year from well-known musicians and comedians in the Wa Walton Event Center, or take a walk at beautiful Waterfront Park.

Quality service is our top priority at Swinomish Casino & Lodge. We recognize that excellent service means a professional approach to you, our guest. Your honest feedback is invaluable. We are continually listening to comments from our guests so that we can improve and provide the best hospitality to all.

Whether you have come to Anacortes for a weekend getaway, a business trip, a conference, or a vacation, we hope that you can relax and recharge under our roof.

Settle in, relax, and enjoy your stay!

Sincerely,

*Brock Hochsprung*

**Brock Hochsprung**  
Chief Executive Officer

# PROPERTY MAP





# GUEST SERVICES



## FRONT DESK & GIFT SHOP

If you have any needs during your stay, please do not hesitate to contact our guest satisfaction associates, who are ready to assist you 24 hours a day, by dialing “0” from your guest room phone or stopping by the front desk.

## CHECKOUT

Checkout time is 11am. If you wish to extend your stay or request a late checkout, please contact the front desk by dialing “0” from your guest room phone. We will always try our best to accommodate your needs, but we may be unable due to availability.

## CREDIT CARDS

We accept all major credit cards. Canadian cards must have a major credit card logo to be accepted.

## HOUSEKEEPING

Housekeeping services are available from 7:30am to midnight. The front desk is available from midnight to 7:30am for minor housekeeping services. Rooms will not be serviced during your stay unless a “Make Up Room” sign has been placed on the outside of the door handle. Requests can also be made directly with the front desk by dialing “0” from your guest room phone.

## PARKING & VALET

We offer free parking throughout the property and complimentary valet parking at the casino entrance. Visit the Lodge front desk or the Signature Welcome Center for our current valet service hours of operation.

## AIR CONDITIONING & HEATING SYSTEM

Please pardon our progress as we undergo our HVAC replacement project. Please see the Lodge front desk for more information.

## CRIBS & ROLLAWAY BEDS

We have Pack ‘n Plays and rollaway beds that are provided free of charge. To request one of these items, please contact the front desk by dialing “0” from your guest room phone.

## SAFETY DEPOSIT BOXES

For your convenience and safety, we suggest that you secure valuables in the complimentary safe provided in your guest room. Please do not leave money, traveler’s checks, or jewelry in your room unsecured. Swinomish Casino & Lodge is not responsible for valuables or any personal belongings not secured in your in-room safe or left in the room after you have checked out.



# GUEST SERVICES

## MEETING & EVENT SPACE

The Wa Walton Event Center features 9,000 square feet of event space that can be divided into five separate rooms. Our Lodge also offers a beautiful, 500-square-foot Hospitality Suite, located on the second floor. Plan business meetings, family functions, group events or any other entertainment function at Swinomish Casino & Lodge! Our team is ready to assist you with all of your event needs. For more information and pricing, please contact the front desk by dialing "0" from your guest room phone and ask for our catering sales manager.

## MESSAGES

To access your room's voicemail, press the message/inbox button on the guest room phone. Follow the prompts to retrieve your messages.

## SWINOMISH RV PARK

Our waterfront RV Park features 33 sites and is located on the shores of Padilla Bay. Enjoy views of Mount Baker and the Cascade Mountains, and take advantage of the short walk into the casino. For more information, dial "0" from your guest room phone to contact the front desk.

## FITNESS ROOM

We offer a beautifully appointed workout facility located on the lobby level that is furnished with elliptical and rowing machines, yoga and core strengthening equipment, and free weights. Available daily from 6am to 8pm, the exercise room features stunning views of Padilla Bay through floor-to-ceiling windows. A single guest is allowed to access the fitness center at a time. Exceptions will be made for couples or a group of guests already rooming or traveling together. The fitness center is cleaned and sanitized after each usage. Please stop by the front desk to check out a fitness key.

## SWINOMISH LODGING ACCESS MOBILE APP

The brand-new Swinomish Lodging Access mobile app is here to make your stay easier than ever! Skip the line at the front desk and enjoy remote check-in from your phone. Plus, the convenient mobile key feature allows you to unlock your room with your device. For the most current information and access to these fantastic features, download our mobile app on the Apple App Store at <https://swinomi.sh/MobileKey-Apple> or the Google Play Store at <https://swinomi.sh/MobileKey-Google>!





# ACTIVITIES

360.293.3444



## SWINOMISH GOLF LINKS

Nestled between the beautiful Fidalgo and Similk Bays, Swinomish Golf Links is an 18-hole, par-72 course. Only a short drive away from Swinomish Casino & Lodge, this links-style course offers open tree-lined fairways, approachable greens, and various elevation changes. Whether you're a beginner or a golf professional, Swinomish Golf Links is the ideal course to suit your needs.

If you forgot your gear at home, the Pro Shop features a selection of top-of-the-line merchandise! Find your perfect clubs using Callaway Custom Club Fitting. Rent a golf cart to make your way through the course in style! Take advantage of the complimentary short-game practice green, or purchase tokens for the driving range!

12518 CHRISTIANSON ROAD  
ANACORTES, WA 98221



## GAMING & REWARDS

The gaming floor at Swinomish Casino & Lodge offers over 650 of the latest slot machines! Enjoy a thrilling selection of table games, including Blackjack, Craps, Roulette, and Pai Gow. Place bets on your favorite games at the Unibet Sportsbook at Swinomish or at one of eight convenient kiosks. Play your favorite Keno games with ease using the EZ Keno kiosk. Sign up for our Signature Rewards program at the Signature Welcome Center and participate in exclusive promotions at a Promotional Kiosk!

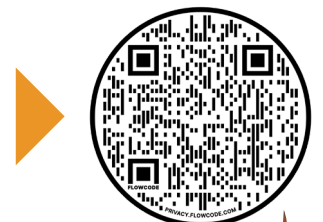
**CHECK OUT OUR EVENTS CALENDAR FOR  
UPCOMING EVENTS AND PROMOTIONS!**

Use your phone's camera to scan



## ENTERTAINMENT

Enjoy top-notch live entertainment throughout the year at Swinomish Casino & Lodge. From hilarious comedy shows to thrilling musical performances, there's always something to be excited about!



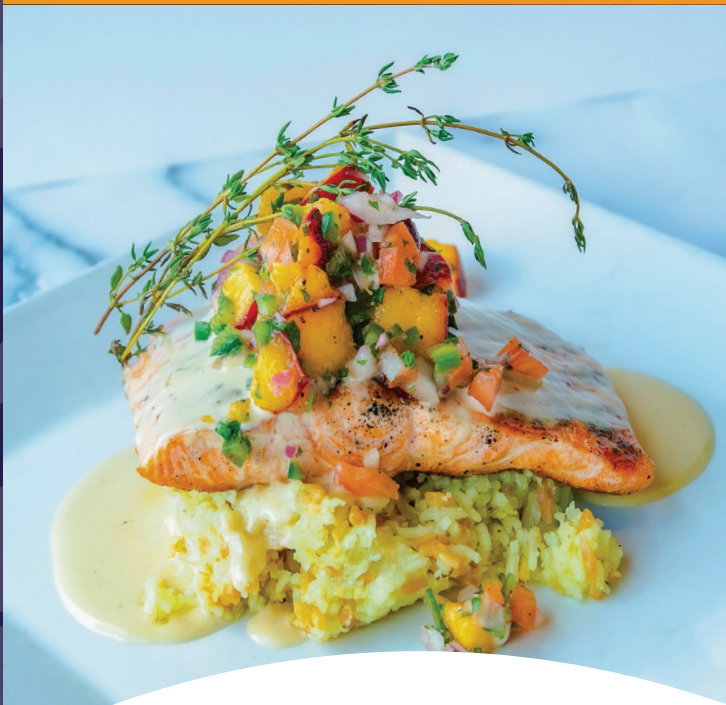
1.888.288.8883

SWINOMISHCASINOANDLODGE.COM





# DINING OPTIONS



**13moons®**  
STEAK • SEAFOOD • WINE



The award-winning restaurant 13moons brings the Pacific Northwest's freshest flavors straight to your table. Enjoy exquisite seafood and steak, desserts, and wine while enjoying a scenic view of Padilla Bay and Mount Baker. Every month, receive \$10 off a bottle of a new Wine of the Month. When weather permits, you can dine outside on the 13moons patio!

**CALL EXT. 3525 TO MAKE YOUR RESERVATION TODAY!**

**Swinomish  
SPORTS**  
*Bar & Grill*



EXT. 3785

Watch your favorite sports teams compete at Swinomish Sports Bar & Grill on 28 large HDTVs! Even if you aren't a sports fan, you can enjoy our delicious menu, featuring starters, burgers, sandwiches, salads, Swin classics, pasta, pizza, and desserts. Be sure to ask about our current Burger of the Month!

**HAPPY HOUR: MON-FRI, 4PM-7PM**



**CARVER'S**  
*Café*



EXT. 3638

**OPEN 24/7**

Find classic American cuisine at Carver's Café, which features historical Swinomish photos and décor hand-carved by Swinomish tribal members. With all-day breakfast and a variety of starters, soups, salads, sandwiches, and more, there's something for everyone on the menu!



**SCAN THE CODE WITH YOUR  
PHONE CAMERA TO SHOP ONLINE  
WITH CURBSIDE PICKUP!**



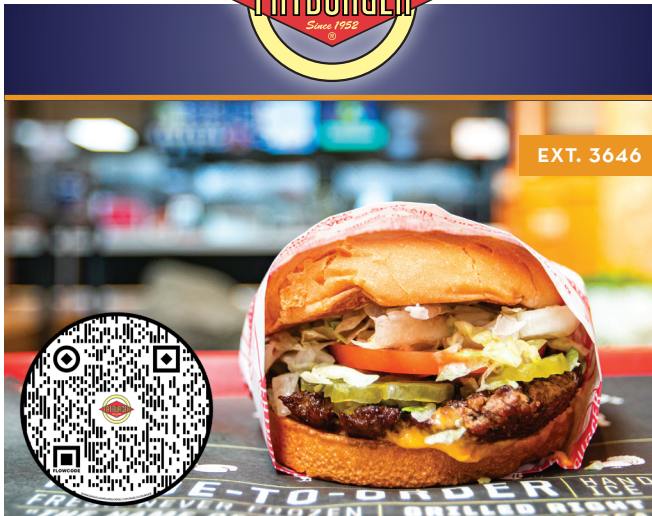
**1.888.288.8883**

FOR CURRENT MENUS & RESERVATIONS, VISIT:  
**SWINOMISHCASINOANDLODGE.COM**



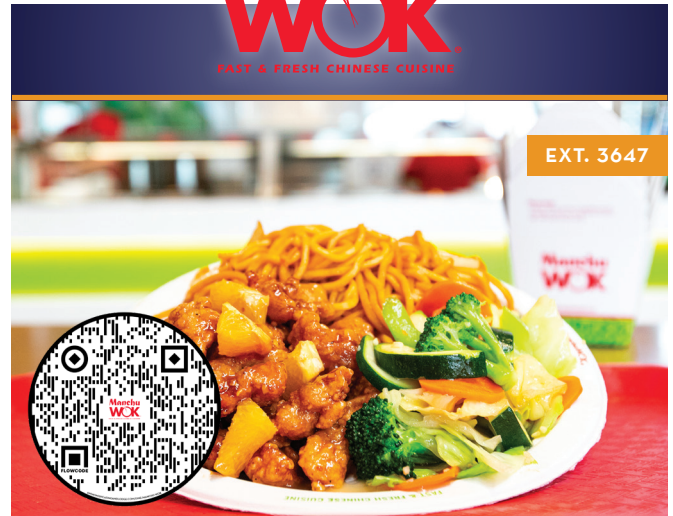


# DINING OPTIONS



EXT. 3646

Craving a burger? Fatburger serves up all-American burgers, chicken sandwiches, fries, salads, and milkshakes. Don't forget to add on an order of their signature onion rings!



EXT. 3647

Experience an international taste with fast and fresh Chinese cuisine at Manchu WOK. Enjoy a selection of beef, chicken, and pork entrées, as well as appetizers, soup, and rice.



EXT. 3633

Get your caffeine fix at Driftwood Delights! Resting in the Lodge hallway, our coffee stand offers a wide variety of hand-crafted espresso drinks, teas, and delicious goodies.



EXT. 3648

Enjoy a craft cocktail and catch up with friends at Center Bar! Large HDTVs surround the bar so you won't miss another big game. Located in the heart of the casino, Center Bar features a full bar with 12 beers on tap.

HAPPY HOUR: MON-FRI, 4PM-7PM

1.888.288.8883

FOR CURRENT MENUS & RESERVATIONS, VISIT:  
SWINOMISHCASINOANDLODGE.COM





# IN CASE OF FIRE

**IN AN EMERGENCY, DIAL “911” FROM YOUR GUEST ROOM PHONE TO REACH SECURITY.**

## BE PREPARED

Locate the fire exit nearest to your room. Locate the nearest fire extinguishers and fire alarms. Always know where your room key/access card is. A fire plan is located on the back of your guest room door.

## IF A FIRE ALARM SOUNDS OR YOU SMELL SMOKE

Stay calm, and do not panic. Touch the door to your room. If it is hot, do not open. If the door feels normal, open it, and check the hallway. If the alarm has not yet sounded, but you smell smoke, sound the closest alarm. If there is no smoke in the hallway, leave your room. Take your room key/access card with you, and go to the nearest emergency exit. If there is smoke in the stairwell, go to the opposite end of the hallway, or return to your room. **Any guests with disabilities should call the front desk by dialing “0” from the guest room phone for assistance.**

## IF YOU HAVE TO STAY IN YOUR ROOM

Fill the bathtub with cold water, soak your bed sheets, and place them at the base of the guest room door. Call the front desk immediately, and inform them that you are staying in your room due to smoke and/or the heat you felt when you touched your door. If smoke begins to enter the room, crouch down below the level of the smoke, and cover your nose and mouth with a wet cloth.



# SAFETY & SECURITY

**IN AN EMERGENCY, PLEASE DIAL “911” FROM YOUR GUEST ROOM OR PERSONAL PHONE.**

At Swinomish Casino & Lodge, our primary concern is always the safety of our guests. Your comfort and well-being are our first priority. We urge you to take advantage of these safety and security tips.

- Use the door viewer to identify anyone seeking to enter your room. Do not open your door to strangers or any Lodge staff not wearing a uniform or name tag. If you have any doubt about an employee's identity, do not admit them, and call the front desk to confirm their identity.
- Safeguard your room key/access card at all times. Do not leave it unprotected or give it to anyone other than the guests registered with you in the room.
- Secure all locking devices provided on windows and doors at all times. If your room has a connecting door, be sure the lock on your side works properly. If you find a lock that does not work, please contact the front desk by dialing “0” from your guest room phone for immediate repairs or room change.
- Use the guest room safe located in your room to store any valuable items.
- Do not leave any valuables inside your parked vehicles.
- Do not reveal the name of your hotel or your room number to strangers.
- Never discuss plans for staying away from the Lodge in front of strangers.
- Do not leave luggage unattended when checking out.
- Please remember to turn in your room key/access card when you check out. If you would like to take advantage of express checkout, please fill out the form in your room key packet and leave your key inside the packet in your room.
- If you notice anything suspicious or alarming in nature, or have a need of special assistance, please call the front desk immediately by dialing “0” from your guest room phone.
- Our guests' privacy and safety are very important to us. Incoming phone calls for guests will be screened and approved directly with the registered guest prior to transferring.
- Swinomish Casino & Lodge is not responsible for valuables or any personal belongings not secured in your in-room safe or left behind after your departure.
- All rooms come equipped with smoke detectors. Any tampering or interference with these detectors is prohibited. We reserve the right to charge your account a \$100.00 fine and issue a 90-day barring OR more.
- Weapons are strictly prohibited.



# POINTS OF INTEREST



## TOURIST ATTRACTIONS

- Deception Pass
- Washington Park
- Cranberry Lake
- San Juan Islands (Orcas, Lopez, Shaw, San Juan)
- Kayak Tours
- Whale Watching Tours

## SHOPPING

- Historic Downtown Anacortes
- Historic Downtown La Conner
- The Outlet Shoppes at Burlington

## FESTIVALS

- Skagit Valley Tulip Festival
- Oyster Run (motorcycle rally)
- Berry Dairy Days in Burlington
- Skagit Eagle Festival in Concrete
- Loggerodeo Festival of Sedro-Woolley
- Skagit Valley Highland Games
- Anacortes Arts Festival
- Skagit River Shakespeare Festival
- La Conner Classic Boat & Car Show



# IMPORTANT NUMBERS

## HOSPITALS

### ISLAND HOSPITAL

1211 24th Street  
Anacortes, WA 98221

360.299.1300

### SKAGIT VALLEY HOSPITAL

300 Hospital Parkway  
Mount Vernon, WA 98274

360.424.4111

## AIRPORTS & TRANSPORTATION

### BELLINGHAM AIRPORT

4255 Mitchell Way,  
Bellingham, WA 98226

360.671.5674

### SKAGIT REGIONAL AIRPORT

15400 Airport Drive,  
Burlington, WA 98233

360.757.0011

### BELLAIR AIRPORTER SHUTTLE

1.866.235.5247

## BUS & TRAIN STATIONS

### GREYHOUND

105 East Kincaid Street, Suite 100  
Mount Vernon, WA 98273

360.336.5111

### SKAGIT TRANSIT

360.757.4433

### AMTRAK

105 East Kincaid Street  
Mount Vernon, WA 98273

1.800.872.7245